1.0 Purpose of Procedure

This document is intended to present the Quality Policy.

2.0 Scope of Process

This procedure presents the Quality Policy, which is determined by management initially and as part of Management Review. Objectives and the Analysis of Data are levered to the Quality Policy.

3.0 Process Owner(s)

3.1 Quality Manager

3.2 Management

4.0 Procedure

The Quality Policy below shall be posted in visible places in the facility as well as in the company's QMS software; any pages except for the Quality Policy itself may be omitted in such postings.

The Quality Policy shall be included as part of all employees' training.

Product Resources' Quality Policy is presented on the following page, separately to facilitate Quality Policy posting and presentation.

PRODUCT RESOURCES
DESIGN – BUILD – SERVICE

Quality Policy

Product Resources and its employees will do our best to provide our customers with products that are delivered when promised, reliably and safely perform their intended function, and are a good value.

We are committed to meeting all customer and regulatory requirements including ISO 9001, ISO 13485 for medical devices, and conformance to notified body product listing reports.

We will continuously improve our systems and processes and are committed to maintaining their effectiveness to provide a Quality standard that is unexcelled in our industry, allowing the products, services, and customer support that we provide to consistently exceed our customers' expectations.

We will achieve these objectives by running a well-organized business in which we can have fun and make a fair profit while treating each other, our customers, our suppliers, our community, and the environment with respect.

Product Resources' management is committed to this policy and to providing the resources and training needed to fulfill this policy. All Product Resources employees are responsible for Quality and are required to act in any situation in which Quality would not be the result.

5.0 Control of Records

The storage location and retention period for records referenced above are given in 91-6002, Control of Records.