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## 1.0 Policy

Product Resources shall apply suitable methods for monitoring and, where applicable, measurement of the quality management system processes. These methods shall demonstrate the ability of the processes to achieve planned results. When planned results are not achieved, correction and corrective action shall be taken as appropriate, as we describe the corrective action process in 90-2000-8.5.2, to ensure conformity of the product.

## 2.0 Procedure

Product Resources carries out the monitoring and measurement of quality management system processes as follows:

### 2.1 Internal Audit Program and Audit Review Meetings

Product Resources maintains an internal audit program as described in 90-2000-8.2.2, which regularly assesses our conformance to our defined quality management system processes and which yields suggestions for improvement, observations of potential areas of nonconformance, and initiates corrective action on found nonconformances.

Product Resources conducts monthly review meetings of internal auditing to ensure adherence to our audit schedule and to resolve any auditing difficulty. This also keeps up the audit program's visibility with all of the department managers.

### 2.2 Supplier Review Board

Supplier Review Board meetings are conducted quarterly per 90-2000-7.4.1 to assess delivery, Quality, and responsiveness supplier performance as well as Product Resources' performance in supplier management.

### 2.3 Management Review

Management Reviews are conducted annually as described in 90-2000-5.6.1, 90-2000-5.6.2, and 90-2000-5.6.3 and cover an overview of all critical aspects of Product Resources' Quality system and business processes that are aligned with

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our objectives as stated in the Quality Policy for the purpose of assessing the suitability, adequacy, and effectiveness of our system and processes.

#### 2.4 Production Meetings

Weekly production meetings are held to assess how Product Resources is progressing through the product realization processes.