

DRAWING NUMBER 90-2000-5.5.1	REVISION A	TITLE Responsibility and Authority	PAGE 1 of 1
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1.0 Policy

The management of Product Resources has the responsibility and authority to create, implement, and maintain the Quality system. The management, through the Management Representative, shall provide the resources to ensure that the Quality system works as designed. The management shall periodically review the Quality system, receive and make recommendations for changes to the system, and implement the changes.

2.0 Responsibility and Authority

The President is responsible for the quality of Product Resources' products and services. Responsibility and authority for implementing the Quality procedures of the company is delegated to the Quality Assurance Manager.

The Quality Assurance Manager has the responsibility and authority to:

- Initiate action to prevent the occurrence of any nonconformities relating to the product, process, and Quality systems;
- Identify and record any problems relating to the product, process, and Quality systems;
- Initiate, recommend, or provide solutions to Quality problems, and to access management at any level if action is required;
- Verify the implementation of solutions.

All Product Resources employees upon noticing a defect or other nonconformance in the product or service are not only empowered to correct the nonconformance and/or seek a solution with their supervisor/manager but are required to do so. Employees are empowered to elevate the issue – including blocking a shipment – if no solution is presented.

Any issue relating to the quality of Product Resources' products or services shall be brought to the attention of the Quality Assurance Manager as soon as practical. Refer to procedures 90-2000-8.5.2, Corrective Action, and 90-2000-8.5.3, Preventive Action.