

DOCUMENT NUMBER 90-2000-5.3	REVISION E	TITLE Quality Policy	REV DATE 4/2017	PAGE 1 of 1
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1.0 Purpose

The purpose of this procedure is both to outline the requirements for the Quality Policy and to present the established Quality Policy itself.

2.0 Quality Policy Requirements

Product Resources' management shall ensure that the established Quality Policy

- a) is appropriate to the purpose of the organization;
- b) includes a commitment to comply with requirements – customer and regulatory – and to continually improve the effectiveness of the Quality management system;
- c) provides a framework for establishing and reviewing quality objectives;
- d) is communicated and understood within the organization; and
- e) is reviewed for continuing suitability.

Product Resources will satisfy these requirements by

- 1) including formulation and review of the Quality Policy as part of the Management Review, see Quality Manual procedure 90-2000-5.6.2, Management Review Input;
- 2) posting the Quality Policy in visible places in the facility and posting it in the company's QMS software;
- 3) including the Quality Policy as part of employee training; and
- 4) coordinating its contents such that objectives flow down from it to metrics that will be maintained for the performance of associated company processes and outcomes on which corresponding goals can be set.

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3.0 Product Resources' Quality Policy

You will find Product Resources' Quality Policy below on its own page.

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Quality Policy

Product Resources

Product Resources and its employees will do our best to provide our customers with products that are delivered when promised, reliably and safely perform their intended function, and are a good value.

We are committed to meeting all customer and regulatory requirements including ISO 9001, ISO 80079-34 for equipment used in potentially explosive atmospheres, ISO 13485 for medical devices, and conformance to notified body product listing reports.

We will continuously improve our systems and processes to maintain a Quality standard that is unexcelled in our industry so that the products, services, and customer support that we provide can consistently exceed our customers' expectations.

We will achieve these objectives by running a well-organized business in which we can have fun and make a fair profit while treating each other, our customers, our suppliers, our community, and the environment with respect.

Product Resources' management is committed to this policy and to providing the resources and training needed to fulfill this policy. All Product Resources employees are responsible for Quality and are required to act in any situation in which Quality would not be the result.